

Failure to Certify Notification to Persons Served by Known or Potential Service Line Containing Lead

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement(s) Not Met for Town of Warren

We were required to report lead, galvanized services requiring replacement to impact customers on an annual basis. The impacted customer notification reporting requirement was not submitted to the State of Indiana or certified in 2025 due to a staffing transition in the Town of Warren's water utility department.

Our system failed to demonstrate to the State that it delivered annual notifications and information to affected consumers with lead, galvanized requiring replacement, or lead status unknown service lines as required by July 1, 2025. Although the failure to comply with the reporting requirement does not create a risk to public health, we are required to inform you of this violation and provide additional information including what we did to correct the situation.

It is important for consumers to know if the water they are receiving has been delivered through a lead, galvanized requiring replacement (GRR), or lead status unknown service line so they can make decisions on whether and what actions to take to reduce their exposure to lead in drinking water.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions. Remember, boiling water does not remove lead from water.

For more information on reducing lead exposure around your home/building and the health effects of lead, visit the EPA's websites at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead> [drinking-water](http://www.epa.gov/lead) and <http://www.epa.gov/lead>.

What is being done?

Customers who were potentially affected by lead or galvanized service lines were notified in 2024, and certification of those notifications was submitted to the Indiana Department of Environmental Management (IDEM).

The required 2025 notification was not completed on schedule. To address this issue, Warren Public Water System issued a follow-up notice to all customers through the September 2026 water bill. The notice clearly identified the violation as a water system reporting and notification compliance issue and directed customers to the Town's website for information about corrective actions and next steps through a web link.

Notifications to customers affected by lead or galvanized service lines in 2026 are scheduled to be mailed in October 2026. Certification of those notifications will be submitted by July 1, 2027, in accordance with the established compliance schedule. The corrective actions have been completed, and the Warren Public Water System is no longer in violation.

For more information, please contact **Dustin Fortney, Utility Manager** at 260-375-3424 or P. O. Box 477, Warren, IN 46792

This notice is being sent to you by:

Town of Warren, Public Water System 5235012.

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